

# **How To Read Your Bill**

**Georgia Residential Customers** 

### **Bill Account Number:**

This area provides the number you should use when making your payment or when you speak to a XOOM **Energy Georgia Customer** Care Representative. This area also provides a high-level snapshot of invoice information.

**Account Summary:** 

This area has all of your balance information including previous invoices, past due amounts and current charges.

**Account Information:** 

This section provides your invoice number and your AGLC number (the number of your account used by AGL)

**Total Current Charges:** 

The amount that you now owe, after we apply any taxes, adjustments and/ or prior payments to your account.

**Due Date:** 

address.

After this date, your payment would be past due.

**Remittance Address:** Please send payment to this eneray

**BILL ACCOUNT NUMBER: 10000104184** 

Bill Date: 05/17/17

Due Date: 06/09/17

Amount Due: \$28.17

Invoice #

#### **ACCOUNT INFORMATION** 171370014630548

Atlanta Gas Light (AGL) **Utility Name** AGLC Acct. # 10443720002982642 **Customer Information** 

Customer Name John Doe Service Address 123 Main St

Atlanta, GA 55555

**Previous Balance & Payments** \$0.00 Previous Balance
Payment Received as of 05/17/17 \$0.00 \$0.00 Remaining Balance **Current Charges & Adjustments** Current Charges \$28.17 Adjustments \$0.00 Total Charges & Adjustments \$24.47 \$28.17

**ACCOUNT SUMMARY** 

**\$28.17** Is Due On 06/09/17 (5

MONTHLY HISTORICAL USAGE JDNOS Previous Month Current Month The average price you paid for natural gas service this month: \$0.79 per therm **ABOUT YOUR BILL** 

Please mail payments to: XOOM Energy Georgia Accounts Receivable P.O. Box 650411 Dallas, TX 75265-0411

**QUESTIONS ABOUT YOUR BILL? CONTACT US** 

CUSTOMER SERVICE HOURS 8am - 11pm ET, Monday - Friday | 9am - 7pm ET, Saturday | BY PHONE (855) 203-3808 | ONLINE (24/7) myxoomenergy.com

P.O. Box 650411

Dallas, TX 75265-0411

Bill Account Number: 10000104184 **\$28.17** Is Due On 06/09/17

Payment Amount

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XOOM Energy Georgia P.O. Box 650411 Dallas, TX 75265-0411

103994067400006091700010000171370014630548000010000104184600000421568

#### **Contact Information:**

If you have questions regarding your bill, you can reach XOOM Energy by phone, email or online.

#### **Payment Amount:**

Please enter the amount of your payment.



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**Georgia Residential Customers** 

9 Utility Contact Information:

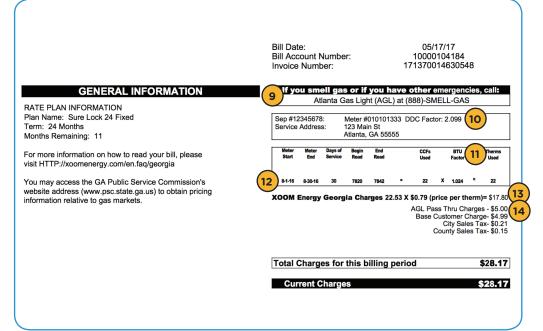
Name and phone number of your local utility. You should call this number in case of an emergency.

10) The DDDC Factor:

The DDDC Factor is a calculation done by Atlanta Gas Light Company (AGL) that indicates how much natural gas deliverability is reserved (or 'dedicated') for your home or business if Atlanta were to reach an average daily temperature of 100F (a 'design day'), making it unique to each home or business.

11 The BTU Factor:

The BTU Factor. A number which is multiplied by the volume of gas measured in MCF in order to arrive at the heating value of gas which is measured in millions of British Thermal Units (MMBTU).



12 Billing Period:

The time period associated with your bill charges.

(13) Commodity Charge:

Amount and rate of natural gas used in the billing period.

14 Base Charge:

Monthly fee to cover the administrative costs associated with your bill charges.